

Privacy Notice Resco.NEXT

1.1 Introduction

This is the Privacy Notice for Resco.NEXT.

This information is intended for participants of Resco.NEXT during the **registration phase followed by participation at online-event**.

Participants can be:

- employees, contractors, or any type of representative of Resco's Partners and/or Resco's Customers, including potential Resco's Partners/Customers, and
- any other person who registers and takes part for Resco.NEXT event.

We are strongly committed to keeping your personal data safe. This commitment exists throughout the lifecycle of your personal data, from the design of any Resco service which uses personal data to the deletion of that data.

We think carefully about our use of personal data. Below you can find the details of what we do to protect your privacy. This policy covers, among other topics:

- Information about your rights, the choices available to you, and our obligations in the European Union.
- Transparency about how we collect and use your personal data, including when and how it is shared.
- Information on how we protect your personal data.
- Information on how we will facilitate your rights and respond to your questions.

1.2 Who are we?

RESCO spol. s r.o., Mlynské nivy 5, 821 09 Bratislava, Slovakia, is processing your personal data in the legal position of Controller.

This means that we are responsible for deciding how and why we hold and use your personal data.

If you want to contact us directly, you can find our contact details in the "**How to contact us**" section below.

1.3 About this Privacy Notice

This Privacy Notice explains how we collect, use, share, and transfer (i.e., process) your personal data when you register for Resco.NEXT and you take part in online event RESCO.NEXT. The Privacy Notice also explains your data privacy rights.

Personal data is any information about you by which you can be identified or be identifiable. This can include information such as:

- everything what you provide during your registration: first name and last name, job title, your (company) e-mail address, country, city, company.
- information about your device (such as the IP address, which is a numerical code to identify your device that can provide information about the country, region, or city where you are based).
- information relating to how you use and interact with Resco.NEXT website.
- photograph when you want to be visible at the event.

Other Resco Sites

Resco operates various other sites. As Resco.NEXT participant, you might be using other services as well. Some of Resco sites provide additional privacy information. You can read that information using these links:

- [resco.NEXT](#) (Resco conference)
- [Resco Website](#) (resco.net)
- [blogs.resco.net](#) (Blogs)
- Resco Academy
- [docs.resco.net](#) (Resco Wiki)

Sometimes, Resco.NEXT website may contain links to sites and services that are not part of the Resco family of offerings. These sites and services have their own privacy policies. If you follow a link to non-Resco sites and apps, you should read the privacy policy shown on their site.

1.4 With whom we share your data?

We engage third party companies who assist us in providing our services and products or support us with certain functions of these applications.

Microsoft

We process some of your personal data via electronic communication (email). This occurs for example, when you contact us via the links mentioned on Resco.NEXT website via email. Microsoft (Microsoft Corporation, One Microsoft Way, Redmond, WA 98052-6399, USA) is our service provider for Office 356. In this position, Microsoft stores and processes your personal data on servers within the European Union. You can read Microsoft's Privacy Statement [here](#).

Google

Our websites use Google Analytics, a web analytics service from Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA). We use Google Analytics to understand how users engage with Resco.NEXT website. If you do not want Google Analytics to be used in your browser, you can install the 'Google Analytics Opt-Out Browser Add-On', provided by Google. For more information on how Google processes your personal data, you can read this [link](#).

GuestCloud

We use online event platform named GuestCloud which is operated by Entropia, s.r.o. (Jégeho 7, 821 08 Bratislava). Via this platform we collect your personal data when you are registering for the event, we use it also for sending our invitation letters as well as newsletters. This platform also operates the management of the event. For more information how GuestCloud/Entropia processes your personal data, please read [here](#).

slido

During the event we use slido application operated by sli.do s.r.o. (Vajnorská 100/A, 831 04 Bratislava) for allowing you to interact with other participants at the online-event. Via this application we collect questions, poll-answers, ideas, and chats with simple content shared between you and other participants. More information on processing of your personal data are accessible [here](#).

Marketo

We also share your contact details with Marketo EMEA, Ltd. (EU based) in order to send you tailored invitation letters to other Resco events and/or Resco newsletters. How Marketo processes your personal data please read [here](#).

Other participants of Resco.NEXT

If you provide us with your consent to share some of your professional personal data with other participants of the event of Resco.NEXT, we will share it with them.

1.5 Lawful processing

We will only process your personal data if we have a lawful basis for doing so. Lawful bases for processing include consent, contractual performance and our “legitimate interests” as further described below.

Contract Performance

We process Personal Data as a matter of “contractual necessity”. That means that we need to process the data to be able to perform register you for Resco.NEXT

as well as for your participation (on-line) at the event.

You are not obliged to provide Resco with your personal data. However, a minimum set of personal data is necessary for your participation in Resco.NEXT. Therefore, not providing specific personal data may result in your inability to take part in Resco.NEXT.

Legitimate Interest

When we have a business or commercial reason of our own to use your information, this is called a ‘legitimate interest’. We will tell you what that is, if we are going to rely on it as the reason for using your data. Even then, it must not unfairly go against your interests.

Consent

In some cases, we process personal data based on the consent you expressly grant to us. When we process personal data based on your consent, we indicate the voluntarily action to you at the point and time of collection.

Other Lawful Grounds

From time to time, we may also need to process personal data to comply with a legal obligation, if it is necessary to protect the vital interests of you or other data subjects, or if it is necessary for a task carried out in the public interest.

The next section references these lawful grounds for all types of personal data and all our processing activities.

1.6 Why are your personal data processed, on what lawful basis do we process it and for how long do we keep it?

Registration process	
Personal Data	First name, last name, company, email, phone, industry, country, job-title, "what's your experience with RESCO?", "Topics I'm interested in"
Purpose	The purpose of the registration is your participation at Resco.NEXT
Legal Basis	Contract Performance
How long do we store your data?	We will store your data personal data till one month after Resco.NEXT.
Invitation emails /emails regarding information on Resco.NEXT	
Personal Data	First name, last name, company, country, email address
Purpose	The purpose is to send you information regarding Resco.NEXT (e.g. timing, program, speakers list, technical information how to access the event)
Legal Basis	Contract Performance
How long do we store your data?	We will store your data personal data till one month after Resco.NEXT.
Direct Marketing and information/newsletters about Resco.NEXT	
Personal Data	First name, last name, company, email, phone, industry, country, job-title, "what's your experience with RESCO?", "Topics I'm interested in"
Purpose	We will send you information about Resco products and services. Such information includes webinars, events, updates on RESCO products, Services, subscriber-only deals, and training and educational resources. The information will contain information about the planned Resco.NEXT event.
Legal Basis	Legitimate interest Resco legitimate interest is increasing its customer base and expanding it business. You can opt-out any time by clicking on the link at the bottom of newsletter or by contacting us (see section "How to contact us").

How long do we store your data?	We will store your data personal data till one month after Resco.NEXT.
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Cookies and Analytics

Personal Data	<p>We obtain this data by your interaction with Resco.NEXT website.</p> <p>A cookie is a small file that stores Internet settings. Almost every website uses cookie technology. It is downloaded by your Internet browser on the first visit to Resco.NEXT. The next time Resco.NEXT is opened with the same user device, the cookie and the information stored in it is either sent back to Resco.NEXT website (first-party cookie) or sent to another website it belongs to (third-party cookie).</p> <p>Some cookies are essential and strictly necessary. It is automatically deleted by your browser as soon as you log out.</p>
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Purpose	<p>Cookies enable Resco.NEXT website to detect that you have opened it previously and to automatically fill in your username into the login field.</p> <p>We also use cookies to generate statistics on the usage of our website using Google Analytics. This helps to improve the Resco.NEXT website content. You can read about such cookies in Google’s privacy policy.</p> <p>More information about how Resco.NEXT uses cookies and how turn them off you can find in our Cookie Declaration.</p>
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Legal Basis	<p>Consent.</p> <p>We do not use cookies, except strictly necessary session cookies, without your prior consent provided via Resco.NEXT Cookie Consent Manager.</p>
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How long do we store your data?	Our cookies have different expiration dates. Details are described in our Cookie Declaration .
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Event Management and Support

Personal Data	Your name and email address and all other information provided by you in emails or calls to Resco employees or via the contact form on Resco.NEXT website.
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Purpose	Provide a mechanism to report and solve various kind of questions and issues related to Resco.NEXT.
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	While we may take notes from calls with you, we never do any recording of voice calls.
Legal Basis	Contract performance
How long do we store your data?	We store the email communication and notes from calls until one month after Resco.NEXT.
Participation at Event	
Personal Data	photograph or videorecording
Purpose	If you wish to be visible for other participants at Resco.NEXT (event) you can download your photograph or turn on your videocamera for video-recording.
Legal Basis	Consent. Providing us with your photograph or video is optional for your participation at Resco.NEXT and is based upon your free will to show yourself at the event.
How long do we store your data?	These personal data will be processed only during the event of Resco.NEXT.
Conference networking	
Personal Data	First name, last name, photo (if added) job position, company, LinkedIn (if applicable)
Purpose	If you wish networking during Resco.NEXT you can provide us with your consent to share your data with other participants for better networking at the event as well as afterwards.
Legal Basis	Consent. Providing us with your consent to share some of your personal data with other participants of Resco.NEXT event is optional.
How long to we store your data?	These personal data will be processed only during the event of Resco.NEXT.
Q&A and polling app	
Personal Data	questions, ideas, poll answers, chats with other participants
Purpose	To interact with the speakers and/or other participants at Resco.NEXT
Legal Basis	Contract performance
How long do we store your data?	These personal data will be processed only during the event of Resco.NEXT.

1.7 International Data Transfers

Your personal data entered during the pre-registration is stored in Slovak Republic.

Google Analytics

The information generated by the cookies (e.g., your Client ID and your IP address) about your use of Resco.NEXT is transferred to a Google server in the United States.

We have taken reasonable precautions to protect your personal data within. We have configured Google Analytics to pseudonymize your IP address. That means Google will truncate your IP address as soon as they receive it and before it is stored. The IP address identified from your browser by Google Analytics will not be merged with other data collected by Google. Google will use this information to analyze your use of Resco.NEXT website.

1.8 From what sources do we obtain your personal data?

Resco obtains your personal data directly from you.

Personal data generated by us

In relation with our usage of Google analytics, we generate a Client ID. The Client ID identifies your browser-device pair and can in rare cases be used to identify you. The client ID is generated only in case you have provided explicit consent for the usage of statistical cookies.

1.9 Automated decision making and profiling

Resco.NEXT does NOT make automated decisions nor profiling with legal or similar significant effect on you.

1.10 Personal data from Children

Resco.NEXT is not directed at children. We do not knowingly collect personal data from children under the age of 16 unless (a) we have obtained consent from a parent or guardian, (b) such collection is subject to a separate agreement with us or (c) the visit by a child under the age of 16 is unsolicited or incidental. If you are a parent or guardian and believe your child has provided us with personal data without your consent, please contact us by using the information in the "How to contact us" section below and we will take steps to delete their personal data from our systems.

1.11 Security of your personal data

We have implemented appropriate technical, organizational, and physical controls to protect your personal data against unauthorized processing and against accidental loss, damage, or destruction.

You are responsible for choosing a secure password when we ask you to set up a password to access Resco.NEXT. You should keep this password confidential, and you should choose a

password that you do not use on any other site. You should not share your password with anyone else, including anyone who works for us.

Please take into account that sending any information, including personal data, via the internet is not completely secure. Our servers promote secure transport protocols. However, we cannot ultimately guarantee the security of any personal data sent to our site while still in transit, and you provide it at your own risk.

1.12 What are your rights regarding the personal data we hold about you?

You have several rights regarding the personal data that we hold about you and you can contact us regarding the following rights in relation to your personal data:

- You have the **right to receive a copy** of the personal data we hold about you.
- You have the **right to correct** the personal data we hold about you.
- Where applicable, you may also have a **right to receive a machine-readable copy** of your personal data.
- You also have the **right to ask us to delete** your personal data or restrict how it is used, consistent with the GDPR. There may be exceptions to the right to erasure for specific legal reasons which, if applicable, we will set out for you in the response to your request.
- Where applicable, you have the **right to object to processing** of your personal data for certain purposes.
- Where you have provided us with consent to use your personal data, you can **withdraw (consent)** this at any time.
- If you do not want us to use your personal data for marketing, you can revoke do so by clicking at a link at the bottom of marketing emails.

If you would like to exercise any of your rights specified above, please email to privacy@resco.net or write to the Data Protection Officer at Resco spol. s r.o. We will deal with your requests within 30 days.

We may need to request specific information from you to help us confirm your identity. If your request is complicated or if you have made many requests, it may take us longer. We will let you know if we need longer than one month to respond. You will not have to pay a fee to obtain a copy of your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive, or excessive.

Complaints to supervisory authorities

Resco takes your rights very seriously. However, if you are of the opinion that we have not dealt with your reservations or complaints adequately, you have the right to submit a complaint to the

responsible data privacy protection authorities. You can contact the supervisory authority in your country or in Slovakia:

Office for Personal Data Protection of the Slovak Republic (Úrad na ochranu osobný údajov SR)
Hraničná 12, 820 07 Bratislava 27, Slovakia, +421/2 3231 3214, statny.dozor@pdp.gov.sk

1.13 How to contact us?

Resco.NEXT Event Management and Support

In case you have questions regarding the processing of your data please contact us at

simona.luhova@resco.net (+ 421 904 045 890)

lucia.michalikova@resco.net (+421 904 060 321)

You can also contact us via our [contact form](#) on Resco.NEXT website.

Resco Data Protection Officer

The correct and lawful processing of your personal data in Resco is supervised by Resco's Data Protection Officer. You can contact our Data Protection Officer by letter or mail:

RESCO spol. s r.o.

Data Protection Officer

Mlynské Nivy 5, 821 09 Bratislava, Slovakia

privacy@resco.net

1.14 Changes to this Privacy Notice

If we decide to change our Privacy Notice we will post the changes here. If the changes are significant, we will get your permission or give you the opportunity to opt out of any new uses of your data. In such cases, you are prompted to agree with the updated privacy notice during your next login.

The most recent change was made on 25 May 2021.